

## Premier OperationsAdvisor™ Productivity



Labor costs are the single largest percentage of any hospital budget. Premier's OperationsAdvisor Productivity, an essential component to the LaborConnect™ program, supports an organization's labor management program by routinely monitoring employee productivity and performance, tracking labor costs, and aligning labor decisions with strategic objectives. A comprehensive labor management solution, OperationsAdvisor features comprehensive reporting, watch lists and action planning to enable organizations to build a culture of fairness and accountability, while promoting best labor practice and the delivery of high quality patient care.

### **OPERATIONSADVISOR PRODUCTIVITY TAKES LABOR MANAGEMENT TO THE NEXT LEVEL:**

- ▶ Discover efficiencies through labor productivity and cost opportunity identification.
- ▶ Create labor standards for budgeting and productivity measurement.
- ▶ Decrease labor costs through reduced overtime and agency utilization.
- ▶ Reduce unintended consequences of labor management practice through correlation analysis with quality and process measures.
- ▶ Automatic report distribution, watch lists and action plans promote efficiency and a culture built upon transparency, trust and accountability.

### **PREMIER OPERATIONSADVISOR™ PRODUCTIVITY ALLOWS ORGANIZATIONS TO:**

- ▶ Track performance against multiple targets.
- ▶ Compare departmental performance within a service line, facility, and multi-hospital health system.
- ▶ Report using flexible time periods: daily, bi-weekly, monthly, YTD and 13- and 26-period trend reporting.
- ▶ Conduct detailed labor analysis, allowing focus on the factors that drive variation from targets.
- ▶ Choose from multiple reporting options, including: automatic e-mail distribution of standard reports, batch reporting and report builder functionality.
- ▶ Facilitate accountability through department Watch List and Action Planning features.
- ▶ Automatically correlate up to five quality and process measures per department with worked hours per unit (WHpU).
- ▶ Engage multiple levels of reporting, including: employee, job-code, department, administrative roll-ups, facility, division and corporate.
- ▶ Integrate with benchmarking application.

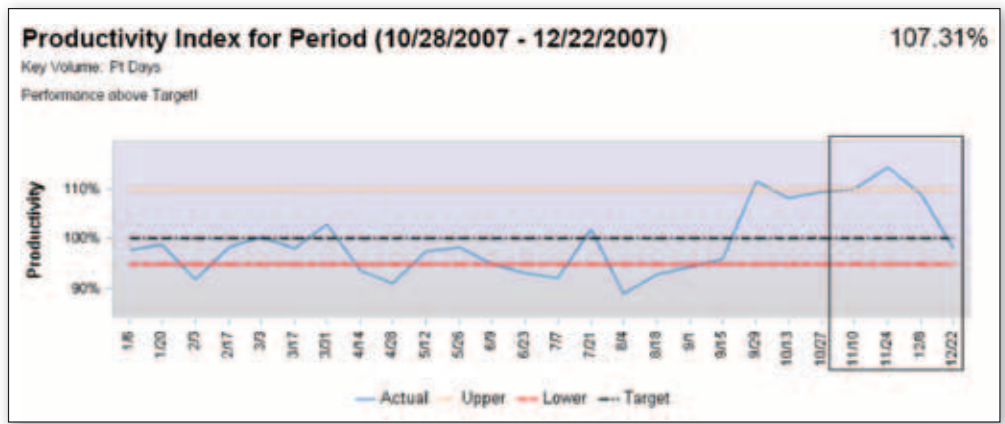
“The Bon Secours Health System has achieved over \$23 million in savings in FY 07 through the use of the Labor Management productivity monitoring tools in Premier OperationsAdvisor.”

Ken Turner, director of performance reporting, Bon Secours Health Systems

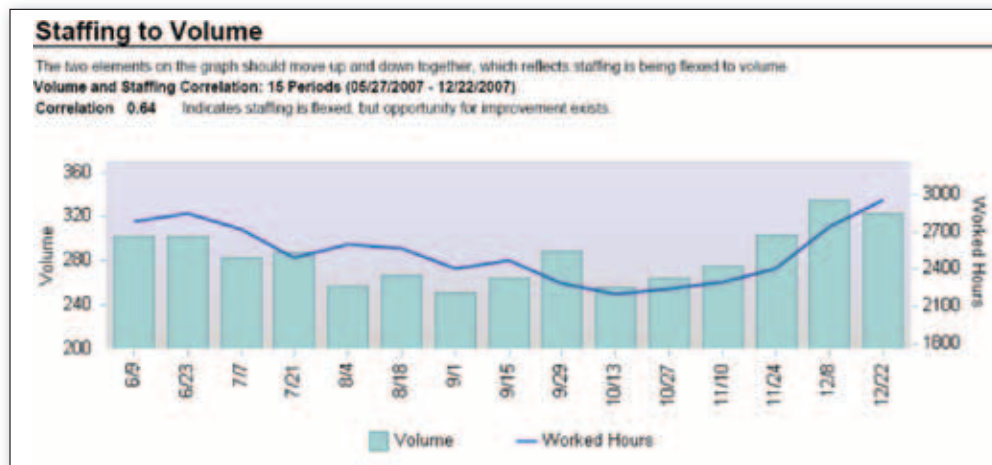
**PRODUCTIVITY MONITORING AT WORK**

The Bon Secours Health System’s commitment to initiate a labor management program with maximum impact is paying big dividends. The Marriottsville, Md.-based health system has captured labor savings of more than \$125 million since 2002.

The organization monitors productivity every two weeks. Reports are distributed to all department managers and above including individual hospital CEOs and corporate officers.



Monitor productivity index against target; establish upper and lower performance thresholds.



Premier OperationsAdvisor enables you to evaluate staffing levels and productivity.



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#### ABOUT PREMIER INC., 2006 MALCOLM BALDRIGE NATIONAL QUALITY AWARD RECIPIENT

The Premier healthcare alliance is more than 2,100 U.S. hospitals and 54,000-plus other healthcare sites working together to improve healthcare quality and affordability. Premier maintains the nation's most comprehensive repository of clinical, financial and outcomes information and operates a leading healthcare purchasing network. A world leader in helping deliver measurable improvements in care, Premier works with the Centers for Medicare & Medicaid Services and the United Kingdom's National Health Service North West to improve hospital performance. Premier has offices in San Diego, Charlotte, N.C., Philadelphia and Washington.

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#### FOR MORE INFORMATION ON:

OperationsAdvisor Productivity and the  
LaborConnect program, please visit us at  
[premierinc.com](http://premierinc.com) or call 1.800.805.4608.