



QUEST: High Performing Hospital Collaborative Advisory Panel

- Agency for Healthcare Research and Quality (AHRQ) - Carolyn Clancy, MD, director;
- Alliance for Nursing Informatics, University of Minnesota - Connie White Delaney, PhD, RN, dean and professor, School of Nursing;
- American Board of Internal Medicine - Christine K. Cassel, MD, president and CEO;
- American College of Surgeons - Clifford Ko, MD, FACS, director, Division of Research and Optimal Patient Care;
- American Health Information Management Association - Linda Kloss, RHIA, CEO;
- American Hospital Association - Carmella Coyle, senior vice president for Policy;
- American Society for Healthcare Risk Management (ASHRM) - Doug Borg, president-elect;
- Blue Cross Blue Shield Association (BCBSA) - Allan Korn, MD, senior vice president and chief medical officer;
- Centers for Disease Control and Prevention (CDC) - Denise M. Cardo, MD, director, Division of Healthcare Quality Promotion;
- Centers for Medicare & Medicaid Services (CMS) - Thomas B. Valuck, MD, MHSA, JD, medical officer and senior adviser;
- Institute for Healthcare Improvement (IHI) - Donald Goldmann, MD, senior vice president;
- John D. Stoeckle Center for Primary Care Innovation, Massachusetts General Hospital - Susan Edgman-Levitan, PA, executive director;
- National Business Coalition on Health - Andrew Webber, president and CEO;
- National Patient Safety Foundation (NPSF) - Diane Pinakiewicz, MBA, president;
- National Quality Forum - Janet Corrigan, PhD, MBA, president and CEO;
- Office of the National Coordinator for Health Information Technology - David Hunt, MD, medical officer; Rand Corporation - Robert Brook, MD, vice president;
- The Commonwealth Fund - Stephen C. Schoenbaum, MD, executive vice president;
- The Joint Commission - Jerod M. Loeb, PhD, executive vice president, Division of Quality Measurement and Research.

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QUEST is a voluntary, three-year project with 166 not-for-profit hospitals across 31 states designed to springboard hospitals to new levels of performance. Using benchmarked data from the Premier healthcare alliance's clinical database, Premier and the Institute for Healthcare Improvement (IHI) identified the main factors that lead to deaths, errors and excessive costs. Using this information, hospitals are able to share best practices and systematically initiate efforts proven to dramatically improve quality and patient outcomes. QUEST's three-year performance improvement targets are to:

- **Save lives** – Achieve a mortality rate that is 17 percent less than expected.
- **Safely reduce the cost of care** – Reduce inpatient costs below the mid point among participating hospitals.
- **Deliver the most reliable and effective care** – Deliver every recommended evidence-based care measure for each patient.
- **Improve patient safety (year 2 measure)** – Prevent incidents of harm in more than 20 categories, including healthcare-acquired infections (HAIs) and birth injuries.
- **Increase Satisfaction (year 2 measure)** – Dramatically improve the patient care experience.