



STAFFREACH™ AUTOMATED COMMUNICATION

The utilization and adoption of interactive notification tools to automatically communicate important messages to employees is becoming extremely widespread across many industries. Concerro has incorporated these major advances in employee communication into our Excellence in Staffing program to provide customers with a cost effective, innovative solution for last minute staffing. Concerro has partnered with an automated communication tools vendor to provide a brand new approach to filling urgent open shifts. Last minute staffing is one of many employee communication avenues that StaffReach will streamline with its leading-edge technology.

StaffReach



FEATURES

- Notify employees by delivering automated messages to a variety of devices such as land-line phones, mobile phones, and PDA's via automated voice mail.
- Employees are called sequentially until a confirmed response is received to fill the open shift. If a affirmative response is recieved, the shift is automatically filled and awarded.
- Managers can monitor progress of StaffReach as calls are made, and will also receive e-mail notifications once shifts are filled.
- Congruent with all other Concerro staffing practices, only employees that are qualified to work the open shift receive the automated messages.
- Employees may chose to not receive automated messages for reasons such as vacation time.
- All outward bound messages and employee responses are recorded for reporting and tracking.

BENEFITS

- **Decreased Manual Phone Calls**
Managers focus on patient care versus last minute individual phone calls.
- **Time Savings**
StaffReach can call all employees qualified to work an open shift simultaneously. Therefore, time spent finding resources to fill the shifts is also decreased by the automated process.
- **Increased Visibility and Communication of Open Shifts**
Employees can now be proactively notified of an urgent shift outside of online postings.

BIDSHIFT IS NOW



PUT CONCERRO TO WORK FOR YOU TODAY!

CONCERRO



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