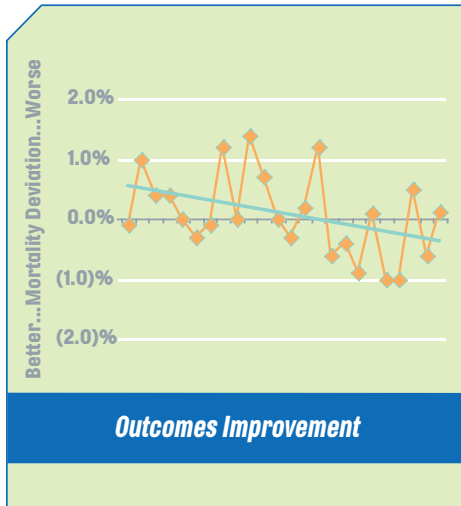




## Premier Quality Manager™

**PREMIER**



“We wanted to make quality the center of our organizational strategy. We were looking for a partner who could address our organization at all levels, had proven methodologies and could offer services wrapped around their information systems.”

*Simon Samaha, M.D., Senior Vice President of Clinical Operations, Cooper University Hospital.*

Quality Manager™, an essential component of Premier’s QualityConnect™ program, is driven by unique, clinically focused risk assessment methodologies to help healthcare organizations improve quality of care and reduce costs.

Quality Manager helps hospitals and health systems identify the underlying causes of costly, avoidable patient events – such as complications during a hospital visit, excess length-of-stay (LOS) and unnecessary readmissions – to determine practical action for prevention and to achieve significant operational, clinical and financial gain. Our customers’ success has proven that better patient care and a focus on quality drives improved operational and financial performance.

### **QUALITY MANAGER IS DESIGNED TO IMPROVE QUALITY OF CARE AND REDUCE COSTS BY:**

- ▶ Identifying opportunities for care process improvement
- ▶ Pinpointing areas of care where process improvements will yield the greatest clinical and financial results
- ▶ Helping you define and implement continuous improvement initiatives
- ▶ Enabling you to monitor your plan of action to measure results and report on performance

## SETTING THE BAR FOR RISK-ADJUSTED ANALYSIS

Quality Manager is driven by unique, clinically focused risk assessment methodologies.

Developed at the University of Pennsylvania's School of Medicine and Wharton School of Business, and continuously honed by physician leaders through Project Osler and the Premier Research Services team, this approach offers an unparalleled level of breadth, clinical focus and comprehensiveness, supporting true clinical care process analysis and transformation.

### FOR MORE INFORMATION ON:

Quality Manager™ and the QualityConnect™ program, please visit us at [premierinc.com](http://premierinc.com) or call 1.800.805.4608.

**PREMIER**

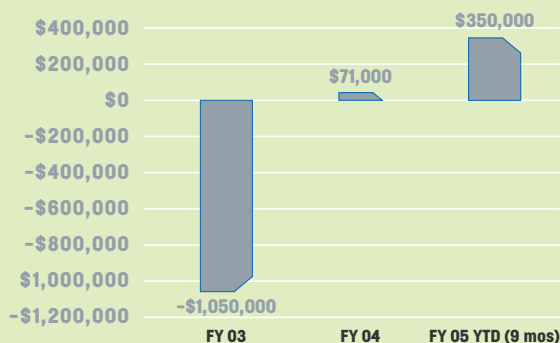
Transforming  
Healthcare  
Together™

## CASE IN POINT

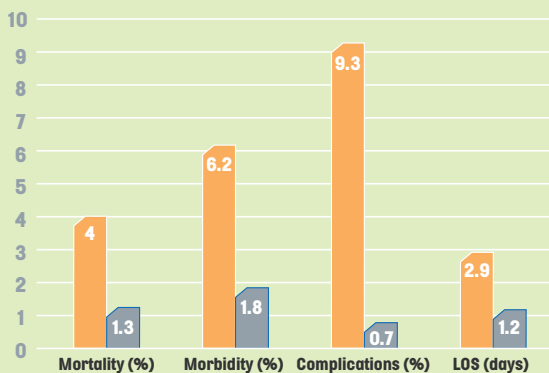
Using Quality Manager, North Mississippi Medical Center, a 650-bed hospital with a level-II trauma center in Tupelo, Mississippi, developed a trauma-neurosurgery team (T-N-T) and was able to investigate these patient populations, identify root causes of deviations in outcomes and engage a team of clinicians across departments to improve care processes and treatment protocols.

## >> THE RESULT

Improved patient outcomes, increased staff satisfaction, reduced LOS and a



**IMPROVEMENTS IN MEDICARE VARIANCE FOR DRG 483 – Tracheostomy with 96+ Hours of Mechanical Ventilation**



**IMPROVEMENTS IN CLINICAL OUTCOMES FOR NEUROSURGEONS IN CRANIOTOMY PATIENTS**

Before T-N-T After T-N-T