



QUEST: High-Performing Hospital Collaborative *Advisory Panel Members*

- Agency for Healthcare Research and Quality (AHRQ) - Carolyn Clancy, MD, director
- Alliance for Nursing Informatics, University of Minnesota - Connie White Delaney, PhD, RN, dean and professor, School of Nursing
- American Board of Internal Medicine - Christine K. Cassel, MD, president and CEO
- American College of Surgeons - Clifford Ko, MD, FACS, director, Division of Research and Optimal Patient Care
- American Heart Association - William Weintraub, chief of the Cardiology Section for Christiana Care Health System
- American Hospital Association – Linda Fishman, senior vice president for policy;
- American Society for Healthcare Risk Management (ASHRM) - Doug Borg, Director of Insurance, Duke University Health System
- Association for Professionals in Infection Control and Epidemiology - Barbara DeBaun, RN, MSN, CIC, improvement advisor
- Blue Cross Blue Shield Association (BCBSA) - Allan Korn, MD, senior vice president and chief medical officer
- Centers for Disease Control and Prevention (CDC) - Denise M. Cardo, MD, director, Division of Healthcare Quality Promotion
- Health Risk Advantage - Jill Callahan Dennis, JD, RHIA, principal
- Institute for Healthcare Improvement (IHI) - Donald Goldmann, MD, senior vice president;
- John D. Stoeckle Center for Primary Care Innovation, Massachusetts General Hospital - Susan Edgman-Levitan, PA, executive director
- Katharine J. Densford International Center for Nursing Leadership - Joanne Disch, PhD, RN, FAAN, clinical professor and director
- National Business Coalition on Health - Andrew Webber, president and CEO
- National Patient Safety Foundation (NPSF) - Diane Pinakiewicz, MBA, president
- National Quality Forum - Janet Corrigan, PhD, MBA, president and CEO
- Office of the National Coordinator for Health Information Technology - David Hunt, MD, medial officer, Office of Programs and Coordination and director, Office of Health IT Adoption
- Rand Corporation - Robert Brook, MD, vice president
- The Commonwealth Fund - Stephen C. Schoenbaum, MD, executive vice president
- The Joint Commission - Jerod M. Loeb, PhD, executive vice president, Division of Quality Measurement and Research

QUEST: High Performing Hospital Collaborative

QUEST is a voluntary, three-year project made up of 157 participants across 31 states, including urban/rural, large/small and teaching/non-teaching facilities. Developed in partnership with Premier and the Institute for Healthcare Improvement (IHI), QUEST is designed to springboard hospitals to new levels of performance and inform public policies with meaningful solutions, supported by real results. To accomplish this, QUEST benchmarked participating facilities using data from Premier’s clinical database to determine the “baseline” level of performance in cost, mortality and evidence-based care delivery. Hospitals were then challenged to overcome the main factors that lead to deaths, errors and excessive costs, and measure themselves against one another to achieve top performance based on the following goals:

- **Save lives:** Eliminate avoidable hospital mortalities
- **Safely reduce the cost of care:** Reduce the costs for each patient's hospitalization
- **Deliver the most reliable and effective care:** Ensure that patients receive every recommended evidence-based care measure
- **Improve patient safety:** Prevent incidents of harm in more than 30 categories, including healthcare-acquired infections and birth injuries
- **Increase satisfaction:** Improve the patient's overall care experience and loyalty to the care providing facility